

Newsletter November 2020

Functions of the UKBHC

UKBHC is a multifaith organisation of practising healthcare chaplains whose primary objects are to:

- Promote the health, safety and wellbeing of patients and service users and the protection of the public, through the UKBHC Code of Conduct and the maintenance of the register of UKBHC registered health and social care chaplains.
- Advance and disseminate the knowledge and practice of healthcare chaplaincy;
- Define and develop professional standards of chaplaincy including education, training and continuing professional development;
- Train advisers to support employers in the selection and appointment of healthcare chaplains;
- Operate procedures to consider, investigate and assess the professional conduct of registered chaplains;
- Maintain and develop systems to promote and accredit continuing professional development and the professional registration of chaplains.
- Maintain a voluntary register of health and social care chaplains.

WEBSITE

The main vehicle for contact with the UKBHC is the website - www.ukbhc.org.uk

Please access this regularly to keep up-to-date with important information for chaplains and others. Please also ensure your own information is updated if required. This is particularly true for Scottish chaplains whose email addresses may have changed recently.

UKBHC Directors

Following an application and interview process, the September 2020 Board meeting is pleased to advise the appointment of Rev Simon Betteridge as Chairperson from June 2021 and Rev Tony Brookes as Registrar from June 2021.

Thanks

To Rev Phil Wright who has completed his term of service with the Board.

Focus on new Board Lay member



Jane Davies is an NHS Manager with over 30 years of service. Jane has a wealth of experience in strategy development, operational planning and governance. She has worked in various operational and strategic roles over the years at both local, national and international level. In the early 2000s she became involved in healthcare chaplaincy and spiritual care when she worked at Scottish Government developing policies and strategies in relation to person-centred care, equality and diversity and public involvement and supporting implementation across NHSScotland. During this time healthcare chaplaincy moved to the provision of a generic person-centred care model of spiritual care delivery.

Following her time at Scottish Government, Jane moved to NHS Education for Scotland where she developed and delivered national programmes of education for person-centred care including support for the delivery of spiritual care education in relation to reflective practice and the community chaplaincy listening model. This also included development of a strategy for Spiritual Care for Scotland and also the development of standards, competences and capabilities for healthcare chaplains.

Jane now works with Healthcare Improvement Scotland where she has strategic responsibility for the operational delivery of advice and support to NHS Boards and Health and Social Care Partnerships across Scotland in relation to community engagement and improving care experience. This role continues her passion for

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ensuring that people are at the centre of their own care and treatment and that communities are engaged in decisions that affect them in relation to health and care services.

Person-centred care has been the thread that has run through Jane's career and her interest in spiritual care arises from this. "Spiritual care plays a vital role in demonstrating the epitome of person-centred care and I am passionate about how we support healthcare chaplains and health and care staff to play their part in this."

Jane is part of the Governance Sub-committee of the Board. "I am a lay member and I bring the perspective of those who may use services and ensure that what the Board proposes and agrees puts people at the heart of its services."

"I hope that my wealth of experience across NHS systems including strategic development, policy development, training and governance will support the Board to meet its functions and to provide insights into development of its policies and procedures. Developing learning and CPD has been a significant part of my career to date working with academic institutions, NHS bodies, social care bodies, local authorities and private contractors. This includes development of learning, CPS, standards, competences and capabilities in relation to spiritual care, complaints handling, equality and diversity, learning from when things go wrong, public involvement and care experience. I hope this knowledge and experience can support the UKBHC when developing their own learning and professional development for healthcare chaplains across the UK."

Registration update

- 2020 figures to 22/9/2020, as below:
 - Current active members 370, including 77 provisionally registered; Unpaid members 50; No CPD returned 48; New full members so far this year 11; New provisional members so far this year 26; Removed members so far this year 19; 79 applications in process.

- Fees for 2021 and CPD returns for 2020 will be due in the New Year. Separate reminders will be emailed to registered chaplains. It is most helpful if you can attend to these early in the year.

Academic Forum

There is a meeting of some of the UKBHC team with the academic partners who run or are planning to run accredited courses. This is an opportunity to explore together emerging themes and some of the challenges that the current courses are throwing up. It is also an opportunity for our academic partners to understand more of the thinking of the Board and its future plans and thinking.

This academic forum meets 2-3 times a year to keep the conversation going. If people have ideas or suggestions that might be relevant to those developments then they are asked to be in touch with Derek Fraser who is the lead officer for academic aspects of the work of UKBHC. The outcome of those conversations are reported to the board and then disseminated more widely through the newsletter or other means on a regular basis.

Board governance

To assist with board governance, a governance subgroup has been established. At the September 2020 Board meeting the following documents that were prepared by the subgroup were approved:

- Standing Orders UKBHC Ltd 2020
- Indicative Sanctions policy
- Board Register of Interests
- Board Self-assessment form

The Complaints policy has also been updated. In due course these will all be available on the website.

Whistleblowing policy and Equality and Diversity policy are presently being drawn up by the subgroup.

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PSA re-Accreditation

We are very pleased to report that UKBHC has received confirmation of reaccreditation from PSA.

Sept 2020 Engagement event

Approx 100 people registered for the zoom event, which focussed on "Chaplaincy - risky business!" Despite some technical issues, it was considered worthwhile and raised awareness of the need for appropriate Chaplaincy risk assessments, at department and national level. It also highlighted the importance of CPD and good governance in mitigating against potential risks.

It is hoped to facilitate two or more engagement events each year. Please let us know if you have any topics you would want us to consider at such events.

Chaplaincy in Covid

With UKBHC, the Chaplaincy associations jointly sent out guidance in March 2020. It is hoped to give some updated guidance and reflections soon.

Some personal reflections from the Secretary -

- Chaplaincy needs to take its place as part of MDT
- Don't give up or withdraw too easily
- Use technology, e.g. phones/ipads, etc... when appropriate, if face-to-face opportunities are restricted
- Be seen, rather than hidden away
- Keep connected
- Supporting staff is vital
- Chaplains can be bridges between families/Churches/Faith-Belief groups and patients
- Chaplaincy in covid is a scary privilege
- Be flexible, personally and collectively
- Be aware and observant of all necessary Infection Prevention & Control measures & PPE
- Chaplaincy collaboration can help raise the profile and reduce risk

- There are opportunities for chaplains to get involved in Trust/Dept of Health/regional groups or other forms of ministry / support if we are willing to.

Board meetings 2020

3 December (virtual)

If you have any matters you would like to be raised at the Board, please contact the secretary - derek.johnston@irishmethodist.org

Contacts

The three member groups of the UKBHC are:

AHPCC

Association of Hospice and Palliative Care Chaplains (AHPCC): www.ahpcc.org.uk
president@ahpcc.org.uk

CHCC

For updates on the CHCC's work and other helpful information, see www.healthcarechaplains.org. CHCC members can also get more information by logging into the members' area, where they can also check/update their email address to receive occasional email updates. You can also follow the CHCC Twitter account: @HealthChaplains.

NIHCA

Northern Ireland Healthcare Chaplains' Association (NIHCA):
www.nihca.co.uk
email - secretary@nihca.co.uk

Along with the
**Scottish Professional Leadership Group for
Spiritual Care**

If you have any stories/reflections that could be shared with wider chaplaincy through future newsletters, please forward them to the secretary. UKBHC reserves the right to publish or not.